

Effective, January 1, 2010, patient's who have primary and secondary insurance coverage may have changes to how payment is made for dental services we provide you child.

If you carry a primary insurance for your child that does not pay our office directly for services, you will be asked to pay for these services in full. We will submit a claim to your primary insurance for your reimbursement. Once you receive payment from your primary insurance, you will then submit the claim to your secondary insurance, which is provided to you when you leave our office on the day of service. Your secondary insurance will then reimburse you based on your plan benefits for services not covered by your primary insurance.

Our inability to recover primary claim payments and EOB's from policy holders in a timely fashion has prompted this change.

Very few policy holders are affected by these changes. If you have any questions about these changes and whether you are affected, please ask a front desk staff member or myself.

Thank you,

Lisa Testen, Office Manager

I have read and understand the above information regarding Primary / Secondary insurance.

Parent / Guardian Signature

Date